

clubhouse

Transparency Report 2025

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2025 Transparency Report

Introduction

Introduction

Founded in March of 2020, Clubhouse is like an always-on dinner party where you can hang out with friends, meet new ones and talk about anything. As we have built the company, we have also built strong trust and safety teams and practices to protect that sense of community. In our earliest days, an invitation-only system helped us grow our community and our systems—including our content moderation efforts—in a scalable way, letting us build stable abuse-fighting systems and legal operations procedures as our user base grew.

This report includes our metrics for 2025, our fifth full year of operation. We share data here on Community Guidelines enforcement (what we take action on), government requests to remove content or users, and law enforcement and government requests for user data. As we continue to grow and gather feedback, we will continue to iterate on the content of our transparency reporting.

Content Moderation in Social Audio

Much of the public discourse on content moderation centers around removal of posts, whether that is text, video, or images. Social audio presents a different format and different opportunities for connection and discussion. The intonation, inflection, and emotion conveyed through voice allow you to pick up on nuance, have complex conversations, and form uniquely human connections with others.

Community, however, is a shared responsibility, and one that Clubhouse takes seriously. For the most egregious violations, including (but not limited to) hate speech, sexual exploitation, child safety, and violent extremism, we rely not only on user flagging but also our own investments in more proactive detection, such as conducting network analyses to identify accounts that require additional review. The figures in this report reflect both kinds of work: violations surfaced by people who reported them, and violations we identified ourselves.

For other policy categories, we see our responsibility for maintaining a healthy community to be a collective task. Clubhouse staff will continue to enforce on content that creates genuine risk of harm to users, but we also expect and encourage the people who create and lead spaces on Clubhouse to play a role in cultivating a safe space for everyone in them. Making sure the app is a great experience is essential to our success. We will continue to invest in a mix of people, products, and policies to enforce our rules, balance freedom of expression, and pioneer new ways to keep social audio communities safe.

Note: This report counts enforcement actions — warnings and suspensions — taken against accounts that violated our Community Guidelines. Actions include those taken after human review and those applied automatically by our detection systems.

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Community Guidelines Enforcement

Community Guidelines Enforcement

2025 Overview

Our trust and safety team takes enforcement actions when our team investigates an incident and confirms a violation of the Community Guidelines that help keep the Clubhouse platform safe. Enforcement actions we may take range from warnings to indefinite suspensions. Suspensions vary in length based on the policy category and severity of the violation. We recommend reviewing the Community Guidelines for more details about how we curate a safe space for our users.

In 2025, our team took 51.5k enforcement actions based on confirmed violations, comprising 46.3k suspensions and 5.1k warnings. The next few pages of this report further detail the breakdown of enforcement actions by policy area.

While violation detection and enforcement are always top of mind to ensure a safe experience for our community, we also believe in learning from our mistakes and second chances. Warnings, which we began testing in early 2023 as a less punitive response to less serious violations, are now an established part of how we enforce. We also constantly assess our enforcement accuracy and gather insights to improve our trust & safety processes through a robust quality assurance effort, as well as reviewing our enforcement actions through suspension appeals.

Community Guidelines Enforcement Data

By Policy Category

Policy Category	Violations
Child Endangerment	2,159
Doxxing	998
Graphic Violence, Threats, and Terrorism	1,943
Harassment	4,725
Hate Speech	2,014
Impersonation	454
Nudity and Sexual Content	1,100
Spam, Platform Misuse, & Misinformation	32,426
Sexual Exploitation	4,787
Suicide and Self-Injury	78
Unauthorized Sales	686
Intellectual Property Complaints	4
Unclassified	107
Total	**51,481**

Child Endangerment

2025

Clubhouse strictly prohibits any content or behavior that endangers children. This includes any sexualization of or solicitation of minors, and any content that could put their safety at risk. We report all confirmed child endangerment cases to the National Center for Missing and Exploited Children (NCMEC), and/or to law enforcement.

In 2025, our team took **2.2k** enforcement actions related to child safety.

Doxxing

2025

Doxxing – disclosing an individual's personally identifiable information (including addresses, phone numbers, personal documents like IDs, and medical information), as well as threatening to share private information – is strictly prohibited and will lead to a permanent suspension.

In 2025, our team took **998** enforcement actions related to doxxing.

Graphic Violence, Threats, and Terrorism
2025

Clubhouse does not allow content and conduct related to graphic violence, threats, and terrorism, including (but not limited to):

- conduct and imagery supporting and encouraging the activities and ideologies of terrorist organizations
- threats of violence or harm against individuals or groups
- Images including excessive gore, violence, or harm toward people or animals, and images intended to be shocking or disgusting.

In 2025, our team took **1.9k** enforcement actions related to graphic violence, threats, and terrorism.

Harassment
2025

Clubhouse does not allow content intended to intimidate, threaten, or egregiously insult members of the Clubhouse community, or to incite harassment. Harassing conduct can include, but is not limited to, mocking the deceased or victims of tragedies, making lewd propositions at another user, and altering the photo of another user with intent to humiliate them.

In 2025, our team took **4.7k** enforcement actions related to harassment.

Hate Speech
2025

Inciting hatred or discriminating against other people based on their race, religion, national origin, caste, age, sex, gender identity, sexual orientation, or disability is strictly not allowed–including slurs, insults, conspiracies, and symbols of hate. Hate organizations and accounts dedicated to hateful conduct don't belong on Clubhouse. Our team consults with non-governmental organizations and expert partners on an ongoing basis to consistently update our hate speech policies according to new learnings and trends.

In 2025, our team took **2.0k** enforcement actions related to hateful or discriminatory speech or conduct.

Nudity and Sexual Content
2025

We don't allow sexual imagery or overly graphic sexual content to be shared on the platform.

In 2025, our team took **1.1k** enforcement actions related to nudity or sexual content.

Sexual Exploitation
2025

In addition to child endangerment, which we detect, enforce, and report on as a distinct policy category, the sexual exploitation of any person is strictly not allowed on Clubhouse. This includes, but is not limited to sexual images or other types of content being shared without consent, content depicting or promoting sexual assault, and content that sexualizes the unique attributes of young children in any way, even if that content features actual adults pretending to be children.

In 2025, our team took **4.8k** enforcement actions related to sexual exploitation.

Spam, Platform Misuse, and Misinformation
2025

Clubhouse doesn't allow misuse of our platform for conduct such as:

- sharing irrelevant or unsolicited messages with other users, or otherwise behaving in a way that intentionally disrupts or ruins their experience
- using scam tactics to solicit money or private financial information, or promoting investment and financial schemes
- spreading harmful health misinformation, spreading misinformation for the purpose of making money, or spreading misinformation to manipulate or interfering in elections or other civic processes, and promoting "synthetic" or manipulated media that is intended or likely to cause harm
- the artificial amplification or suppression of information, like bot audiences, and any attempts to manipulate the platform to enable this
- submitting fake incident reports or otherwise intentionally false reports of Community Guidelines violations
- creating duplicate accounts by one individual

In 2025, our team took **32.4k** enforcement actions related to spam, bots, platform misuse, or misinformation. . A significant portion of this enforcement resulted from a large-scale operation to remove automated accounts, alongside ongoing enforcement against users evading prior suspensions.

Security updates, which occasionally enable detection of higher volumes of platform misuse, can result in short-term increases in enforcement activity.

Suicide and Self-Injury
2025

We don't allow encouraging other people to engage in acts of self-harm or suicide.

In 2025, our team took **78** enforcement actions related to suicide or self-injury.

In addition to the enforcement of users who encourage acts of self-injury, we encourage our community to report users who have expressed that they may harm themselves. When our team encounters a user who may be at risk of self-harm, we send them an in-app message offering crisis support resources they can engage with, including how to locate region-specific support.

Unauthorized Sales
2025

Illegal activities and content are not allowed in Clubhouse, including (but not limited to):

- Promoting or selling illegal or highly regulated products
- Conducting any types of illegal or unauthorized sales or activities on the platform
- Encouraging others to take part in illegal activities
- Scams
- Soliciting funds or financial information
- High-risk investment and financial schemes
- Using the third party in-app payments system on Clubhouse for any of the above
- Selling or soliciting Clubhouse access, reach, or engagement, including accounts, Houses, and usernames

In 2025, our team took **686** enforcement actions related to unauthorized sales.

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2025 Transparency Report

Suspension Appeals

Account Suspension Appeals

2025

We believe in allowing all users to request an appeal, or an additional review of their accounts in instances when our team has suspended a user. Sometimes a user is suspended in situations where critical context was missed—when that happens, we work swiftly to reinstate the account. Our appeals data for the full year is as follows:

3.1k
Appeals Submitted*

2.9k
Suspensions Upheld

57
Suspensions Overturned

1.9%
Overturn Rate

** 142 appeals had no final decision recorded and are excluded from the overturn rate.*

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2025 Transparency Report

Child Safety Reporting

Child Safety Reporting

2025

Preventing online harms against children and taking swift enforcement actions when harms are detected are among our top safety priorities at Clubhouse.

488	462
PhotoDNA matches	Reports to NCMEC*

We use tools including Microsoft's PhotoDNA to detect, review, and report on known illegal images of child sexual abuse. In addition to taking enforcement actions, such as suspensions, as required by law, we report all illegal content related to harms against minors to the U.S. National Center for Missing and Exploited Children (NCMEC). NCMEC assesses reports received from online platforms and contacts law enforcement teams around the world to address them accordingly. In 2025, we submitted **462** reports to NCMEC.

** Reports to NCMEC count may exclude some duplicate reports sent in relation to the same user, or in relation to multiple copies of the same image.*

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2025 Transparency Report

Government and Law Enforcement Requests

Government and Law Enforcement Requests
2025

For the year 2025, Clubhouse received a total of **140** requests from governments and law enforcement. The following pages in our transparency report break down the types of requests as well as the number of requests by country.

140
Requests Processed

7
Number of Countries

96
Requests for Information

3
Takedown Requests

We receive and review a variety of requests from government bodies and law enforcement agencies. We make sure requests are consistent with internationally recognized standards on human rights, including due process, privacy, free expression and the rule of law. For government requests that do not meet these standards, we may ask governments to address any deficiencies and, where appropriate, we will challenge deficient requests. In cases involving imminent harm to someone or the safety of a child, we may voluntarily disclose information to law enforcement.

Law enforcement and government agencies can find more information about submitting legal requests on the Clubhouse Knowledge Center.

Government and Law Enforcement Requests Data

By Request Type

Type of Request	Requests Received
Takedown Request	3
Emergency disclosure request	2
Preservation	39
Request for information	96
Grand Total	**140**

Government and Law Enforcement Request Data
By Country

Country	Total Requests
Germany	13
Italy	1
India	28
Australia	1
Japan	1
United Kingdom	4
United States	91

In 2025, we received requests from **7** total countries. We received the greatest numbers of requests from the **United States**, **India**, and **Germany**.

Government and Law Enforcement Requests
By Country and Request Type

	Emergency Disclosure	Takedown	Preservation	Request for Information	Total
Australia				2	**2**
Germany		1	1	11	**13**
Italy			1		**1**
India				27	**27**
Japan		1			**1**
United Kingdom	1			3	**4**
United States	1		37	53	**91**
Grand Total	**2**	**2**	**39**	**96**	**140**

Transparency Report Recap

2025

In 2025, our team at Clubhouse continued to build on the trust and safety foundations we established in our earliest years. We continue to invest in a commitment to our users discussed in previous reports: softer enforcement actions, including warnings, which we began testing in early 2023 as a less punitive response to less serious violations, are now an established part of how we enforce. Throughout 2026, we will continue to update aspects of our safety ecosystem with the aim to continuously improve our detection and enforcement efforts, while also promoting transparency and fairness in our community members' experiences. Improving our child safety efforts, increasing transparency around enforcement, and continuing to shape our enforcement actions to be proportionate will remain among our key initiatives for the year ahead. Notably, we also plan to continue to improve our data collection and transparency reporting practices in 2026, in an effort to share even more data insights with our community and align further with emerging global legislation and industry best practices. We look forward to sharing our progress with the Clubhouse community as we continue to roll out new improvements. **Thank you for reading!**

Additional Resources

- Community Guidelines
- Trust & Safety Center
- Terms of Service
- Privacy Policy

